

End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Video Communication Server (Generation 1)

EOL9657

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence Video Communication Server (Generation 1). The last day to order the affected product(s) is September 12, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence Video Communication Server (Generation 1)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 14, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 12, 2014
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 11, 2014
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 12, 2015
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	September 12, 2015
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 12, 2015
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	December 8, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2019

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-ATP-VCS-CTRLK9	ATP Demo - VCS Control	There is currently no replacement product available for this product.	-	-
CTI-ATP-VCS-EXPWK9	ATP Demo - VCS Expressway	There is currently no replacement product available for this product.	-	-
CTI-ATP-VCS-SPAKK9	ATP Demo-VCS Starter Pack Exp, 50 regs, 5 trav, Movi, 5 PHD USB	There is currently no replacement product available for this product.	-	-
CTI-VCS-BASE-K9=	SPARE - VCS Control And Expressway	CTI-CE1K-BDL-K9=	Spare VCS Control And Expressway Platform UCS C220 M3 Bundle	-
CTI-VCS-BASE-K9=	SPARE - VCS Control And Expressway	CTI-CE500-BDL-K9=	Spare VCS Control And Expressway Platform UCS C220 M3 Bundle	-
CTI-VCS-BASE=	VCS Control And Expressway Non Encrypted Version Spare	There is currently no replacement product available for this product.	-	-
CTI-VCS-BRAGEEARS=	116269 Brage Rack Ears Kit	There is currently no replacement product available for this product.	-	-
CTI-VCS-CONTRL-K9	VCS Control	CTI-CE1K-BDL-K9	VCS Control And Expressway Platform UCS C220 M3 Bundle	-
CTI-VCS-CONTRL-K9	VCS Control	CTI-CE500-BDL-K9	VCS Control And Expressway Platform UCS C220 M3 Bundle	-
CTI-VCS-EXPRESS-K9	VCS Expressway	CTI-CE1K-BDL-K9	VCS Control And Expressway Platform UCS C220 M3 Bundle	-
CTI-VCS-EXPRESS-K9	VCS Expressway	CTI-CE500-BDL-K9	VCS Control And Expressway Platform UCS C220 M3 Bundle	-
CTI-VCS-STPAK-K9	VCS Starter Pack Express 50 regs 5 trav calls Movi 5 PHD USB	CTI-CE500-BDL-K9	VCS Control And Expressway Platform UCS C220 M3 Bundle	-

Product Migration Options

Customers are encouraged to migrate to the new CE500 or CE1000 bundle options for Cisco TelePresence VCS. Information about Cisco TelePresence VCS can be found at: <http://www.cisco.com/c/en/us/products/unified-communications/telepresence-video-communication-server-vcs/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco TelePresence Video Communication Server (Generation 1) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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