Frequently Asked Questions

Polycom® UC Board™

The first whiteboarding technology of its kind, the Polycom® UC Board™ is a simple, elegant and cost-effective solution to this challenge. The UC Board combines a plug-and-play receiver and stylus for ease-of-use, and a compact design for portability, with the power to transform whiteboard or LCD monitors, and even plain flat surfaces, into an interactive video whiteboard space so that every participant can stay fully engaged. The Polycom UC Board natively integrates with your existing Polycom® HDX® solutions to enable you to share content cost-effectively, naturally, and above all, easily.

Installation

What is "direct integration"?

The UC Board connects to the HDX solution via USB.

Does the included USB hub need to be used?

Yes.

What HDX systems are compatible with the Polycom UC Board?

HDX 9000 Rev B Hardware HDX 8000 Rev B Hardware HDX 7000 Rev C Hardware

What software version is needed?

HDX version 3.0.3 software or higher is required. This software is *not* included with the purchase of the Polycom UC Board solution.

Is external power needed?

No. The sensor is powered from USB and the electronic stylus is powered by one AAA battery.

Where is the sensor mounted?

We recommend mounting the sensor on the top or the bottom of the whiteboard or LCD screen. If you detect interference in these positions, the sensor can also be mounted on either the left or right side.

Should monitor #2 be configured to a specific resolution?

Yes: 720p, 1080i or 1080p

What is the maximum length of USB cable that attaches to the HDX from the UC Board?

Using an active USB extender, distances can go up to 100 feet.

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Operation

How does the Polycom UC Board operate?

An ultrasonic receiver is mounted on a standard white board or LCD or LED backlit monitor. The user picks up an electronic stylus and begins to write.

The UC Board has direct integration with a Polycom® HDX® video conferencing unit via USB so the HDX unit begins to send an H.239 content stream immediately.

Can multiple UC Board solutions be connected to the same HDX unit?

No, only one UC Board solution can be connected to an HDX solution at one time.

What is the maximum workspace area for the UC Board solution?

108 x 60 inches (275 x 152 cm)

What is the minimum workspace area for the UC Board solution?

17 x 11 inches (43 x 28 cm)

What is the resolution of UC Board solution?

1280x720 pixels

How do I share other content such as slides or documents?

Connect your PC to the HDX video conferencing unit using Polycom People+Content™ IP or People+Content™ software. When you are ready to draw on the content, simply touch the screen with the pen and UC Board will capture an image of the slide or other document. To move to the next slide, close the UC Board solution and move the slide forward from the PC.

Additional Details

Is two-way collaboration supported?

No.

Is the “Save / Retrieve” function in the first release?

No. For additional information on this feature, please speak with your Polycom representative.

Is service required on the UC Board?

No, as an accessory it is included in the Polycom HDX service contract.

About Polycom

Polycom is the global leader in standards-based unified communications (UC) solutions for telepresence, video, and voice powered by the Polycom® RealPresence™ Platform. The RealPresence Platform interoperates with the broadest range of business, mobile, and social applications and devices. More than 400,000 organizations trust Polycom solutions to collaborate and meet face-to-face from any location for more productive and effective engagement with colleagues, partners, customers, and prospects. Polycom, together with its broad partner ecosystem, provides customers with the best TCO, scalability, and security—on-premises, hosted, or cloud delivered.

For more information, visit www.polycom.com, call 1-800-POLYCOM, or contact your Polycom sales representative.