





Documentation du produit Documentación del producto Documentação do produto Produktdokumentation Documentazione del prodotto Produktdokumentasjon Produktdokumentasjon Produktdokumentasjon

support.polycom.com





The Polycom UC Board enables you to annotate content by using either a second monitor or a whiteboard and projector. You can easily share the results with other participants in a call.

Hardware and Software Requirements

These requirements and recommendations are based on test scenarios. Your system's performance may vary based on your hardware configuration.

Polycom HDX system software	Version 3.0.3 or later
Polycom HDX systems	Dual-monitor installation with Monitor 2 configured as content. Attach the UC Board receiver to Monitor 2.
	HDX 7000 HD system with Hardware Version C
	HDX 8000 HD system with Hardware Version B
	HDX 9006 system
Monitor (Recommended types)	LCD with LED backlighting
	• 40" – 50" (101 cm – 127 cm)
	Glass screen
Projector and whiteboard	Connect projector to Video Output 2 of the HDX system.
	Recommended whiteboard work area: 17" x 11" (43 cm x 28 cm) to 108" x 60" (275 cm x 152 cm)

1725-63823-001/A1



Copyright © 2011, Polycom, Inc. All rights reserved. Polycom® and the Polycom logo are registered trademarks of Polycom, Inc. Polycom HDX® and Polycom UC Board™ are trademarks of Polycom, Inc. Some graphics © Luidia, Inc. 2007.



Troubleshooting

If you experience problems, try these possible solutions.

- Ensure that you are using enough pressure on the stylus to depress the nib.
- Verify that the green indicator light on the receiver is glowing.
- Ensure that the cable connecting the receiver to the HDX system is securely attached at both ends.
- Check System > Diagnostics on the HDX system (System > HDX System on the Polycom Touch Control) to verify that the UC Board is running.
- Draw a box approximately 1/2" (2 cm) from the edge around the perimeter of the monitor. If the lines are corrupted, move the receiver to the center of the top or side of the monitor. Draw the box to test again.
- Connect the receiver cable to a USB hub with a cable of less than 3" (7.6 cm), and then connect the USB hub to the HDX system.
- Ensure that the stylus is correctly assembled:
- Verify that the battery is inserted correctly.
- Check the battery to confirm that it is generating power.
- If you use the handstrap, be sure to replace the rubber ring on the stylus with the rubber ring included in the handstrap packet.
- If the receiver was moved, you may need to calibrate the system again. Press receiver to display the calibration screen.



- Fluorescent lighting, direct sunlight, and ultrasonic motion sensors can interfere with the receiver. Try improving these situations by using different room lighting, moving the monitor or whiteboard, temporarily blocking sensors, or darkening the room.
- Restart the HDX system.

For more information about configuring HDX systems, refer to the Administrator's Guide for Polycom[®] HDX[®] Systems.